"SnapShot"

Project Management Office (PMO)

Purpose of the PMO

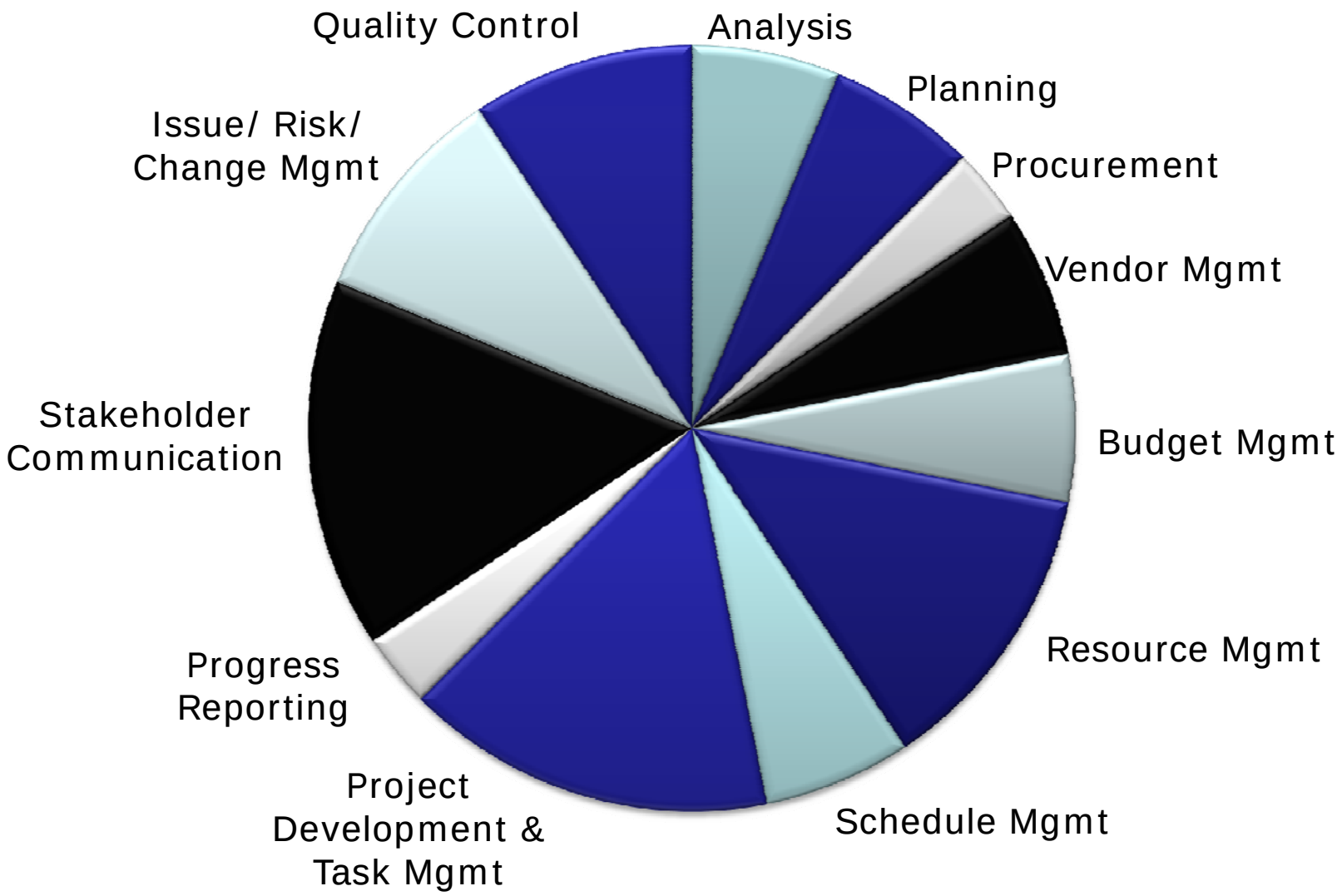
As part of the ISD Standards and Policies Section, the PMO Unit is responsible for the way IT projects are conducted. Primary responsibilities include:

- Support IT Governance by providing:
  - ❖ Initial assessment of requests
  - ❖ Sizing and scheduling of approved projects
  - ❖ Monitoring and reporting on projects underway
- Provide guidance and oversight of projects.

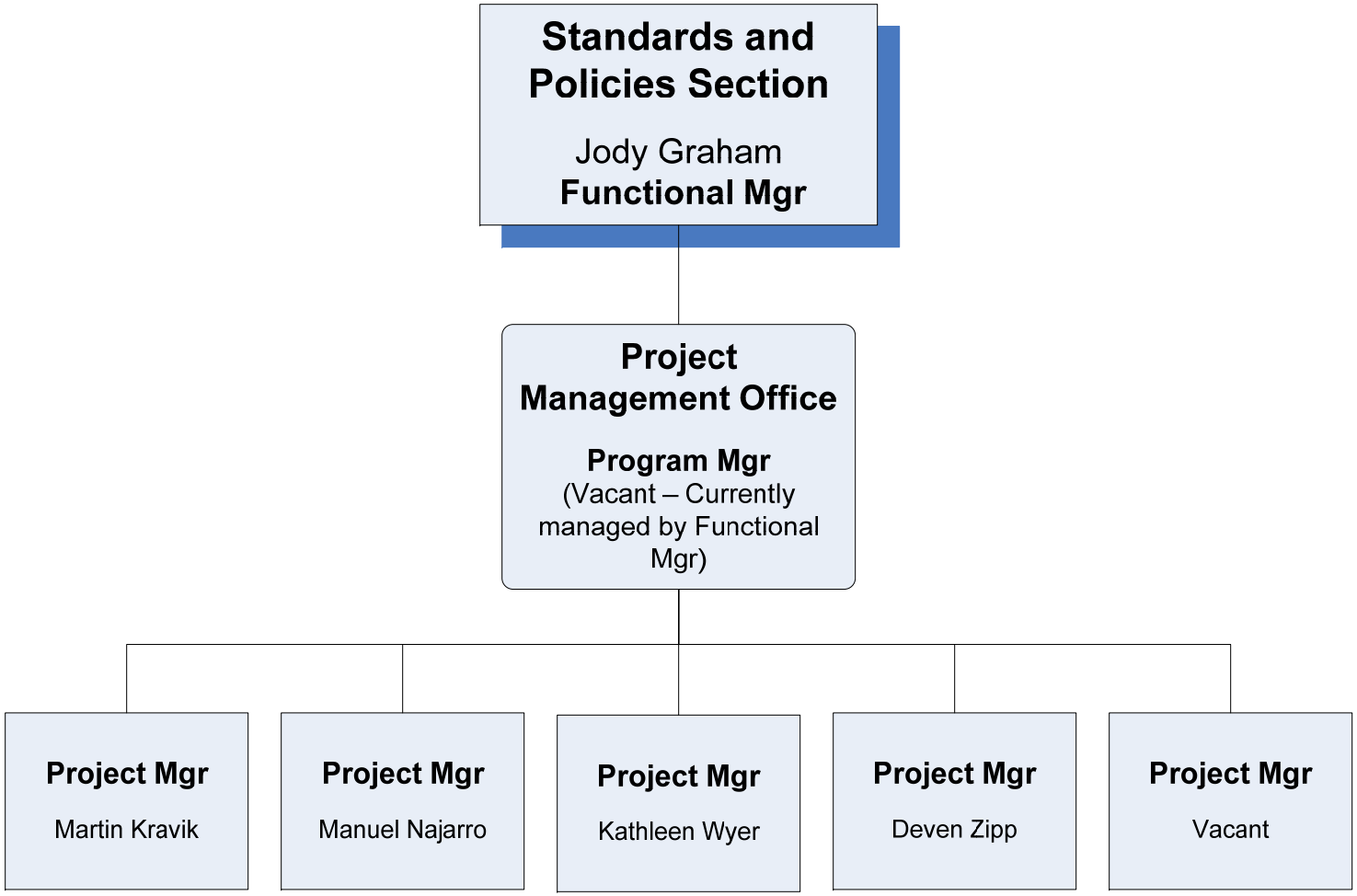
PMO Incremental Improvement

Five Years Ago	Two Years Ago	This Year
No PMO practice	PMO established	PMO practice fully defined including: • Project reporting • Alignment with Governance • Alignment with Portfolio Management • Maintaining the Project Portfolio • Project resource management
Ad hoc Project Management processes and tools	Initial Project Management processes and tools defined	Full set of Project Management processes and tools standardized and published. Includes: • Alignment with Project Management Institute standards • Tools for issue, change, and risk management • Standardized status reporting
Inconsistent project delivery	Better predictability of project success	On demand visibility into project assessment, planning, and progress through data and reports in SharePoint or Clarity

Project Manager Activities



Current Composition of the PMO



Current Projects

Twelve Active Projects as of May 2010

Transformation Initiatives

- IT Governance
- IT Portfolio Management
- Project Management Office
- Enterprise Architecture Management
- Clarity Implementation

Data Exchanges

- Superior Court Data Exchange
- Vehicle Related Violations Data Services
- eTicketing Stabilization

Other

- Superior Court Feasibility Study (Calendaring and Case Management)
- Superior Court Adult Risk Assessment (Feasibility)
- Committed Intimate Relationship
- Court Date Reminders
- Additional projects onboard through Governance process

Future Transformation Initiatives

- **Master Data Management**
  - Develop a data governance model and data quality program
- **Service Management**
  - Develop Information Technology Infrastructure Library (ITIL) based governance model and processes for coordinated management of IT services
- **Solution Management**
  - Develop governance model and processes to plan, implement, and manage IT solutions
- **Application Development Management**
  - Develop governance model and processes for standardizing the software development life cycle
- **Enterprise Security Management**
  - Develop governance model and processes for ensuring all data and systems are appropriately protected.
- **Vendor Management**
  - Develop governance model and processes for managing performance of vendors

End of Presentation